

OPERATIONS & STRATEGY SERVICES

Equipping Nonprofits with Scalable Operational Practices



At DVCG, we understand the distinct challenges that nonprofit organizations face in delivering their missions effectively while operating within limited resources. Our Operations & Strategy Consulting Services are tailored to address the diverse needs of nonprofits, helping them optimize their operations, streamline processes and develop strategic plans for sustainable growth and impact.

Our Consultants possess extensive experience in operations and strategy—from strategic planning to program design and implementation, project and change management, process optimization and administrative support. We recognize that every nonprofit is unique, so we customize our services to meet your specific needs, goals and budget constraints.

What Could DVCG Operations & Strategy Projects Look Like?



Operational Efficiency Assessment

Your DVCG Consultant conducts a thorough analysis of your current processes and systems to identify bottlenecks, inefficiencies or areas that could benefit from improvement. We work closely with you to develop customized solutions that streamline your operations and reduce costs so that you can achieve your goals faster and more cost-effectively.



SWOT Analysis

Identify strengths, weaknesses, opportunities and threats with DVCG's SWOT analysis. Our team assesses pitfalls and untapped potential and creates shared awareness and alignment among your internal team before embarking on your new strategic plan.



Strategic Planning

We work closely with your leadership team to facilitate strategic planning sessions, to define the organizational vision, mission and goals. Create actionable strategic plans with clear objectives, timelines and performance metrics to track your progress and deliver on your mission.



Project & Change Management

This area of work encompasses services aimed at facilitating organizational progress and adaptation, including comprehensive project planning, execution and monitoring processes, designed to ensure the timely and successful delivery of strategic initiatives. Our team also provides change management support to guide organizations through transitions, fostering stakeholder buy-in and mitigating resistance.



Administrative & Executive Support

We conduct thorough reviews and optimizations of current administrative processes to streamline office operations. Our executive support services cater to senior leadership by managing calendars, coordinating meetings and reviewing or preparing materials. We also specialize in developing standard operating procedures (SOPs) to ensure consistency and efficiency in administrative tasks.



Systems Implementation Support

We offer guidance in adopting new technology systems to streamline operations and enhance efficiency. We conduct thorough needs assessments, collaborate closely with stakeholders and provide hands-on training to ensure a seamless transition. From system selection to post-implementation support, our tailored approach minimizes disruption and maximizes system functionality.